

Loan Modification Scam Prevention Network



LOAN SCAMS

www.PreventLoanScams.org



LAWYERS' COMMITTEE FOR
CIVIL RIGHTS
UNDER LAW



FannieMae



Freddie
Mac

We make home possible

1 Before you fill out this form:



- 1) Did anyone offer to help modify your mortgage, either directly, through advertising, or by other means such as a flyer? YES NO
- 2) Were you guaranteed a loan modification or asked to do any of the following:
 pay a fee, sign a contract, redirect mortgage payments, sign over title to your property, or stop making loan payments? (check all that apply)

If the answer to both questions is no, you do not need to submit this form.

NOTE: This form is designed to provide a way to submit a complaint regarding companies or individuals that may be fraudulently or illegally claiming they can help you obtain a loan modification or avoid foreclosure. With the homeowner's permission, the complaint will be forwarded to law enforcement agencies for their review and any action they deem appropriate. While you may receive a follow-up call or information from legal volunteers for the Network, it does not provide direct legal representation to complainants.

2 Information about Person Who Offered Help

If you paid money check here: Total paid \$ _____

If any of the money was paid before services were provided, check here:

If you were *guaranteed* a loan modification, check here:

What services did the company or individual offer? (check all that apply)

Loan Modification assistance/consulting Foreclosure relief/consulting

Legal Representation Bankruptcy

Reverse Mortgage Refinancing

Offer to purchase homeowner's property

If you signed a contract, did the person perform the services agreed to in the contract? YES NO

When was your last contact with the person? _____

3 Contact Information for Person Who Offered Help

Company/Individual Name: _____

Main Contact (if different than company/individual): _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

Email: _____

Website: _____

4 Homeowner Information

First Name*: _____ * Required

Last Name*: _____

Email: _____

Phone*: _____

Address of Property: _____

City: _____ State*: _____ Zip*: _____

Senior? If Yes, please circle the appropriate age range: 51-65 66 or older

Homeowner race/ethnicity (not required):

- | | | |
|-----------------------------------------------------------|-----------------------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> American Indian or Alaska Native | <input type="checkbox"/> Hispanic/Latino | <input type="checkbox"/> White/Caucasian |
| <input type="checkbox"/> Asian | <input type="checkbox"/> Native Hawaiian/Other Pacific Islander | <input type="checkbox"/> Other |
| <input type="checkbox"/> Black/African-American | | <input type="checkbox"/> Prefer not to say |

Loan Modification Scam Prevention Network

5 Other Relevant Information

[Empty space for providing other relevant information]

6 Contact Information—for this form to be processed, you must fill out (a), (b), or (c) below.

(a) I am the homeowner and my contact information is listed in section 4 on the previous page—check here:

(b) I completed this form on behalf of a family member or friend. My contact information is:

First Name*: _____

Last Name*: _____

Email: _____

Phone: _____

(c) I am a counselor, lawyer, or volunteer, and I filled out this form on behalf of a homeowner.

My company/organization's contact information is:

Group/Organization Name*: _____

Email: _____

City*: _____ State*: _____ Zip*: _____

Phone: _____

7 TO SUBMIT THIS COMPLAINT YOU MUST READ AND RESPOND TO BOTH:

ARE YOU willing to be contacted by the Loan Modification Scam Prevention Network, including the Lawyers' Committee for Civil Rights Under Law and their legal volunteers, for a follow up interview concerning information provided in this form about the potential mortgage rescue scam?

(Please note: Selecting yes does not guarantee that homeowner will be contacted for follow-up.)

YES NO

ARE YOU willing to have this information shared with state and federal agencies and our coalition partners involved in the enforcement of laws banning mortgage rescue scams?

(Please note: If homeowner agrees to such sharing, the information in this complaint form will be entered into the Federal Trade Commission's Consumer Sentinel Network, a secure online database that is used by thousands of civil and criminal law enforcement authorities worldwide. The FTC does not resolve individual consumer complaints but this information can be valuable to law enforcement in efforts to stop mortgage rescue scams.)

YES NO

To Return Completed Form:

Mail to:

Loan Modification Scam Prevention Network—Intake
Lawyers' Committee for Civil Rights Under Law
1401 New York Ave NW, Suite 400
Washington, DC 20005

Scan and email to: info@preventloanscams.org

Fax to: 202-783-0857 (ATTN: LMSPN Intake)

Fill out this form online at:
<http://intake.preventloanscams.org>